<table>
<thead>
<tr>
<th>PLEDGE</th>
<th>Conformance to Time Frame of Client's Charter</th>
<th>Non-Conformance to Time Frame of Client's Charter</th>
<th>Number of Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Request for meteorological, seismological and tsunami information will be responded to within 1 working day and supplied within 5 working days.</td>
<td>87</td>
<td>100</td>
<td>-</td>
</tr>
<tr>
<td>Weather information for flights will be ready in 3 hours before departure.</td>
<td>6134</td>
<td>96.1</td>
<td>251</td>
</tr>
<tr>
<td>Monthly Weather Bulletin will be published within 10 working days at the beginning of the following month.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Annual Weather Observation Summary will be published by February of the following year.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>10-day Agrometeorological Bulletin will be published within 5 working days after each decade.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Monthly Agroclimatic Analysis and Outlook will be published within the second week of the following month.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Request for cloud seeding operation will be implemented within 10 working days.</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Radar and satellite images on the website will be updated every 30 minutes.</td>
<td>4116</td>
<td>100</td>
<td>-</td>
</tr>
<tr>
<td>Preliminary earthquake and tsunami information will be disseminated to the relevant agencies and mass media within 8 minutes upon the detection of an earthquake.</td>
<td>10</td>
<td>100</td>
<td>-</td>
</tr>
</tbody>
</table>

*Updated on Tuesday 22 Sept 2020*