

CLIENT'S CHARTER

MALAYSIAN METEOROLOGICAL DEPARTMENT

Malaysian Meteorological Department strives to provide quality meteorological, climate, earthquake and tsunami services to meet socioeconomics needs and national security.

We promise to do the following:

1

Give feedback on receipt of complaint within **THREE (3)** working days.

2

Provide information/data within **FIVE (5)** working days for completed application.

3

Ensure the department's service delivery is available **24 hours** a day.